



SAVEZ UDRUŽENJA-UDRUGA IZBJEGLICA, RASELJENIH LICA I POVRATNIKA U BIH Union of Associations of Refugees, Displaced Persons and Returnees in B&H

Monitoring of sustainable return in B&H / "Monitoring održivog povratka u BiH"

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Projekat implementira: Savez udruženja-udruga izbjeglica, raseljenih lica i povratnika u BiH

tel: ++387 (0) 33 239 604/605 fax: ++387 (0) 33 273 581

Project title	« Monitoring of sustainable return in Bosnia and Herzegovina »
Project duration	1 February 2008 – 31 December 2010 (Three years)
Financed by	Swiss Government (Swiss Agency for Development and Cooperation; SDC)
Project Implementer	Union of Associations for Refugees, Displaced Persons and Returnees in B&H Savez udruženja-udruga izbjeglica, raseljenih lica i povratnika u BiH (SIRL BIH). The project implementation partners are in total 93 organizations – members of SIRL organized in five (5) regional centres (Banja Luka, Zvornik, Tuzla, Mostar and Gorazde).
	Programme Report
Education of Monitors	 Ficture 01. Ficture 01. Ficture 02. Ficture 03. Ficture 04. Ficture 05. Ficture 05. Ficture 04. Ficture 05. Ficture 05. Ficture 06. Ficture 07. Ficture 07. Ficture 08. Ficture 09. Ficture 09. Ficture 01. Ficture 01. Ficture 02. Ficture 03. Ficture 03. Ficture 04. Ficture 04. Ficture 05. Ficture 05. Ficture 05. To gain new knowledge about project monitoring processes. To grain skills in monitoring system creation The training recommended increasing knowledge level of participants in order to make them skilled for the task of monitors. This specially relates to level of knowledge in the objectives hierarchy and indicators: SMART and SPICED and SOFT. Moreover, the participants should gain skills regarding data collection and participate on several trainings regarding Project Cycle Management: Research in community needs and demands, Formulation of needs, Implementation and monitoring and Evaluation of achievements. Second education process followed after the first. Second training also implemented Training and Consulting organization OPTION PLUS from Sarajevo and it was on the subject of "Indicators in monitoring context". Workshop objectives were: To gain new knowledge through properly defined indicators and sources of verification To prepare participants for monitoring tasks in communities regarding sustainable return issues. To define characteristics, roles and responsibilities of monitors as members of monitoring tasm

	 education would be useful: Basic communication skills (verbal and nonverbal communication), Elements of Successful presentations, Building contacts networks in communities (from returnees to local authorities) and Research of communities needs with focus on 10 related sectors. (Pictures 01., 02. and 03.) (<u>Annex 1</u>. Education report)
Cooperation with Ministry for Human Rights and Refugees of B&H	 (Pictures 01., 02. and 03.) (Annex 1. Education report) Education of monitors has objective to follow the process of sustainable return with highest quality and with higher degree of skills. During its 1 phase, monitoring was related to the reconstruction (individual buildings, collective eatcommodation, collective centres) and infrastructure (roads, schools, kinder gardens, cultural buildings, religion buildings, bridges, water supply network). Due to the fact that we were worrying about extremely bad situation, refugees, displaced persons and returnees in B&H were going through, we sent a letter to delegates of House of Representatives of Parliamentary Assembly asking them to vote for proposed budget for year 2008, by which Ministry for human rights and refugees of B&H proposed necessary amount for 2008. (Annex 2. Letter to delegates of House of Representatives of Parliamentary Assembly) <i>Picure 04.</i> <i>Picure 05.</i> <i>Picure 04.</i> <i>Picure 05.</i> <i>Picure 05.</i> <i>Picure 04.</i> <i>Picure 05.</i> <i>Picure 06.</i> <i>Picure 06.</i> <i>Picure 07.</i> <i>Picure 07.</i> <i>Picure 07.</i> <i>Picure 08.</i> <i>Picure 09.</i> <i>Picure 09.</i> <i>Picure 09.</i> <i>Picure 01.</i> <i>Picure 01.</i> <i>Picure 09.</i> <i>Picure 01.</i> <i>Picure 02.</i> <i>Picure 03.</i> <i>Picure 03.</i> <i>Picure 04.</i> <i>Picure 04.</i> <i>Picure 05.</i> <i>Picure 05.</i> <i>Picure 04.</i> <i>Picure 05.</i> <i>Picure 06.</i> <i>Picure 06.</i> <i>Picure 07.</i> <i>Picure 08.</i> <i>Picure 09.</i> <i>Picure 09.</i> <i>Picure 09.</i> <i>Picure 09.</i> <i>Picure 00.</i> <i>Picure 00.</i> <i>Picure 00.</i> <i>Picure 01.</i> <i>Picure 01.</i> <i>Picure 01.</i> <i>Picure 01.</i> <l< th=""></l<>
	lived as subtenants before the war, d) families that started own families and living as subtenants out of theirs households from 1992. <u>Measures</u> are to insure assets for all destroyed buildings, for those who have status of displaced person allocate assets for identification and for assistance to most endangered families already registered in the data base and for all other previously mentioned categories.

	 <u>Recommendations</u>: coordinated cooperation between NGOs and governmental sectors for lobbing of larger allocation of financial assets for reconstruction processes for above mentioned categories of inhabitants in B&H: a) Higher allocation of assets on the level of B&H (from budgets, privatisation, VAT and similar) b) Higher allocation of assets on the level of entities c) Higher allocation of assets on the level of cantons and municipalities. Involvement in processes of solving above-mentioned problems should be lobbied at international institutions, implementing organizations, Embassies and others.
	Ministry for human rights and refugees of B&H together with other relevant resource Ministries from B&H (Ministry of civil affairs, Ministry of safety and others), as well as with authorised entity ministries and departments of Brcko District and in cooperation with relevant institutions of international community and non governmental organizations in Bosnia and Herzegovina will develop special and concrete operational plan for implementation of this process in B&H till the end of 2010, based on the reliable indicators collected in previous period. (Pictures: 04., 05. and 06.)
	During this first reporting period, three meetings sessions the Commission for refugees and displaced persons were held.
Cooperation with Commission for refugees and displaced persons of B&H	Materials were prepared for the Commission members about housing units and collective centres with information collected during phase I of the project "Monitoring of sustainable return in B&H". Our observers disseminated prepared material to all members of the Commission *(please find enclosed mentioned documents and documents that the Union received from the Commission).
	Most important items on the last meeting were number 4 and 5 from the agenda namely: Adoption of the Decision on election of priority locations for implementation of joined projects of reconstruction of housing units as well as collective accommodation buildings (buildings – condominiums) during 2008.
	Most of the Commission members considered as necessary to make disposal of assets on such a way to insure national representation. On the other hand, Union of Associations for refugees, displaced persons and returnees had same opinion as the Ministry for human rights and refugees of B&H that members of the Commission should decide upon election of priority municipalities but without being influenced by political reasons that would certainly discourage final beneficiaries.
	We think that ethnic principles could only be used for final corrections in eventual debalance that would be indicated after the regulation applications but in no way it can be starting point.
	As the reaction on these matters the Union sent a letter to Minister Safet Halilovic pointing out that we are appreciating and support his attitude and decision to fight for respect of the system functioning throughout procedures and instructions for methods and selection of beneficiaries that are receiving assistance programme for reconstruction of housing units.
	In addition we proposed to the minister to suspend his decision about merging assets via Fund for Returnees of B&H and that allocated assets should be implemented through Ministry for human rights and refugees of B&H. We think this would be concrete contribution of the resource ministry other vice it would become future practice that would consequently become even legalised.
	The Union sent a letter to Mr. Mladjen Bozovic, director of the Fund for return of B&H, stressing out worries about the decision of the Commission for refugees and displaced persons of B&H to implement allocated assets from the budget of Ministers Council of B&H, entities Federation B&H and Republic of Srpska and Brcko District, amounting 21.800.000 KM for reconstruction of housing buildings, not by needs priorities but by national key.
Cooperation with Fund for return of B&H	(Annex 4: Letter to director of the Fund for return of B&H) Practice, starting from Dayton until now, proved that none of the foreign implementing organizations
ΒαΠ	ever applied these selection methods for beneficiaries though they used money of foreign tax payers.

	Money should be allocated in the accordance to homeless and not in accordance to future voters. We warned also on the urgent need of new meeting of the Commission where real priorities would be determined and allocated financial assets could be spent faster and more efficient.
	The Union was active on the campaign, related to informing associations of returnees, displaced persons and refuges to apply for assets from the fund and after that implement projects in local communities that applied at the Fund on timely manner. Example: The Union supported Independent development bureau Modrica who prepared projects for employment of returnees for municipalities Modrica, Zvornik, Banja Luka, Doboj, etc. and they requested for financial support from the Fund for return of B&H.
	During regular contacts and in cooperation with our Associations, members of the Union, and other civil society organizations we informed them about beginning of the implementation of project "Monitoring of sustainable return in B&H", targeting problem identification in their own local communities.
	In accordance to the "Instructions for procedures and selection of beneficiaries of the project for assistance and reconstruction of war-damaged housing units" in Article 23 (Composition of the Commission for election of beneficiaries; Official Gazette of B&H, number 48, page 47/86) stays that Commission should obligatory be compiled out of:
	 municipality representatives (2); authorised representative of donor (1); representatives of organizations and associations dealing with issues of refugees and displaced persons in Bosnia and Herzegovina; representative of citizens association of returnees, and in extreme cases where association of citizens' returnees is not yet registered then representative of citizens' returnees (1).
	 Representative of Regional centre of Ministry for human right and refugees of B&H should be obligatory invited and he/she had legal obligation to monitor the process of beneficiaries' selection in projects of return and reconstruction of housing units.
Cooperation with local, cantonal and entity authorities	In order to properly implement "Instructions for procedures and selection of beneficiaries of the project for assistance and reconstruction of war-damaged housing units" SIRL B&H collected lists with names of appointed representatives of returnees associations (in total 93 of them) as members of municipal Commission for selection of beneficiaries in the project of assistance to return and reconstruction of war destroyed and damaged housing units. Final list is drafted after collected proposals and all lists with individual names of representatives were forwarded to municipalities.
	Bearing in mind efficient cooperation of civil society and local authorities and in order to enhance tasks for monitors in municipalities where "Monitoring of sustainable return in B&H" is implemented, we forwarded letters with lists of names of monitors for relevant municipality, or relevant region as well as the project description. So far, we received acceptance letters and letters of approval from 25 municipalities, clearly stressing out theirs wishes to participate and contribute successful implementation of the project and project objectives. Moreover, municipalities appointed officers/contact persons available in any time for any kind of assistance and cooperation.
	Sending letters and continuant cooperation was somewhat difficult since most of the municipally authorities are at the end period of theirs mandate and preparing for new municipal elections. Therefore it has been necessary to contact them in several occasions in order to receive requested answers and feed back. Persistent and intensive correspondence and contacts resulted in large number of answers.
	Results of present cooperation of the Union with local authorities are 50 signed Memorandums of Understandings with 50 municipalities. The Memorandums regulates internal relations in the implementation of sustainable return project in municipality. In order to enhance achievement of direct contacts between local associations and local authorities and improve communication between civil society and local communities we decided to expand the list of municipalities signed Memorandum of Understanding. As a first step we

sent text of the Memorandum to other municipalities, from the list of priority municipalities delegated by the Commission for refugees and displaced persons of B&H, and with whom we did not signed Memorandum (in total 25 municipalities). Until now we received signed Memorandums from 5 municipalities (Bijeljina, Kljuc, Konjic, Travnik and Glamoc). Our intentions are to continue forwarding the Memorandum to municipalities, and in some period of time, have those signed with all municipalities in B&H.

• As a positive example of our cooperation with municipality authorities we have to highlight municipality Doboj.

Representatives of local authorities stressed out satisfaction and readiness to cooperate with the Union of associations of refugees, displaced persons and returnees in B&H, pointing out necessity of lobbing by the Union at local and international institutions for the assistance to municipality Doboj. Municipality Doboj lately achieved significant results in the sustainable return processes for all nationalities.

It has been agreed that municipality Doboj will provide assistance to all returnees of Croatian nationality in all communities belonging to municipality Doboj and with special attention to local community Komarica and Cer in electrification, covering those costs from the budget of 50.000,00 KM, and local electrical company Elektrodistribucija will also support it with 40.000,00 KM. It is planned to build 3 transformer units (80.000,00 -90.000,00 KM) and 1800 meters of trunk network.

Moreover, municipality agreed to repair entrance roads in returnees villages and allocate assets for repair of Parish office amounting 15.000,00 KM.

- Mostar the Union lobbied for allocation of assets through coordination body assembled by representatives of Federal Ministry for displaced persons and refugees, representatives of City administration of Mostar and we also managed to involve representatives of the association "Moj dom", members of the Union. It has been allocated 11 millions KM for building of housing units of joined living (condominiums).
- We also managed to lobby 2 millions KM for municipality Foca for reconstruction of 30 houses.
- Assistance in reconstruction of 40 houses in municipality Glamoc we provided from State Ministry and Ministry for refugees of RS.
- Visegrad after visiting returnees in Gornje and Donje Stitarevo, villages with houses in need for reconstruction, we managed to lobby for assets from State ministry amounting 400 thousands KM that would be directed to the municipality. The same refers to municipality Rudo.



Picture 07.

Picture 08.

Picture 09.

Mr. Mehmed Kaltak, assistant of minister in Ministry for labour, social politics, displaced persons and refugees of Sarajevo Canton received representatives of the Union of associations of refugees, displaced persons and returnees in B&H.

Representatives of the Union presented the project "Monitoring of sustainable return in B&H" in order to involve relevant ministry in financial support in the project implementation. At the same occasion, Mr. Kaltak stressed out importance of activities of Cantonal ministry in sustainable return during 2008 in Sarajevo Canton and for all those who are willing to return from Canton Sarajevo in places where they lived before the war. For these activities it has been allocated approximately 17 millions KM.

This Ministry sent us a letter on 21 May 2008 stating they are not able to support financially proposed project with an explanation that allocated assets they would implement through Federal Ministry for displaced persons and refugees.

(Pictures 07., 08. i 09.) Annex 5: CD presentation of project at Power Point)



On the meeting with Prime-minister of West Herzegovina Canton following topics were discussed:

- 1. Introducing project "Monitoring of sustainable return in B&H "
- 2. Return of Croatians in Posavina

After the project presentation Dr. Jurisic supported implementation of the proposed project and expressed wishes to involve the Canton in co-financing of the project. On the same time, prime minister expressed wishes to continue successful cooperation with the Union. (Picture 10. and 11.)



Picture 12.

Picture 13.

Meeting with minister Edin Music from Federal Ministry for displaced persons and refugees and Minister Salko Obhodzas from Ministry for physical planning and environment of FB&H has been organized on the request of the Union on 20 March 2008 in premises of the Union. After presentation of the project "Monitoring of sustainable return in B&H" followed financial support amounting 25.000 KM from Federal Ministry for displaced persons and refugees for procurement of a vehicle. (Picture 12. and 13.)

We also sent the letter of requests for co-financing of the project "Monitoring of sustainable return in B&H" to entity and resource ministries and to Brcko district. We received an answers from Ministry or refugees of RS and from the Department for displaced persons, refugees and housing of Brcko district that assets planned in budget of those institutions for 2008 are already allocated in December 2007 as well as defined activities and frameworks. We received full support from them for the implementation of the project but, unfortunately, due to mentioned reasons, they are not able to support the project financially.

Cooperation with local associations and other institutions of civil society



Presidency, Sarajevo





P.15. Expanded presidency, Tuzla

P.16. Assembly Bijeljina

On the meeting of operational bureau for projects and activities of return we decided to present the project "Monitoring of sustainable return in B&H" primarily to members of the Union presidency, expanded Presidency and to the Assembly of the Union that would forward those information to its local communities.

The presidency members approved the project with one assent, considering this as the only way to present problems they meet in the sustainable return process.

After that, local associations, members of the Union (93) and other institutions of the civil society were briefly informed about the project "Monitoring of sustainable return in B&H" through management bodies, adding importance of theirs roles in implementation of the project objectives and we forwarded questionnaires that would be used as a guidance during the field work.

(Picture 14., 15. and 16.)

P.14.

Three questionnaires were forwarded:

- Questionnaire about housing with questions like: municipality, address, intention of building, floors, number of apartments, surface of building, present building condition, number of families living in building or how many families waits for its reconstruction, number of displaced families lived in building at 1991;
- 2. Questionnaire about collective centre has following elements: name of collective centre, place where it is situated, is it financed by anyone, number of beneficiaries, are beneficiaries internally displaced persons (without property before the war) or persons with no status, services provided by the centre;
- 3. Questionnaire about individual buildings compiles basic information about carrier of household and information about individual building for reconstruction.

(Annex: Questionnaires)

- Beside those, **survey about infrastructure** has been organized in returnees' villages in B&H. During the phase I most efficient were 35 associations from municipalities: B.Brod, Banja Luka, Gradiska, Bijeljina, Derventa, Donji Vakuf, Doboj, Mostar, Sarajevo, Ilijas, Tuzla, Kladanj, Konjic Kozarska Dubica, Kozarac, Srebrenica, Samac, Velika Kladusa, Visegrad and Zvornik. Questionnaire covered information about roads, schools, kindergartens, cultural buildings, religious buildings, bridges, water supply network.

Taking into account this project as the first in Bosnia and Herzegovina as such implemented by nongovernmental organization in cooperation with state resource ministry, we had an opportunity to meet members of NGO Councils and Board for civil society. Reaction of members was surprising and extremely positive since even the Board that signed Protocol about cooperation with Ministers Council, is not near to close the deal about implementation of similar agreement. This will be "the path" for non-governmental organizations that would implement IPA fund in future.



Meeting with representative of Agency for labour and employment of B&H. As a continuation of discussions started in Gorazde, meeting was organized between SIRL B&H representatives and representatives of Agency for labour and employment of B&H. This meeting was a chance to clarify role and importance of Agency for labour and employment which coordinates activities with entity authorities and Employment bureaus regarding employment in B&H significant projects. It has been agreed Agency for labour and employment of B&H will request from Employment Bureaus and Brcko district allocation of more assets for support to opening of new working places. In the same time SIRL B&H will take same step. It is agreed to intensify cooperation between the Agency and SIRL B&H and generated ideas about possible signing of Memorandum of Cooperation.

Meeting with representatives of Ministry of Civil Affairs. Assistants of minister from education sector, health sector, labour and employment sector and secretary of the Ministry attended the meeting. The meeting objective was monitoring of law regulations applications in sectors of health, school, employment and social politics in B&H. Representative of the ministry informed us about activities and measures taken by the ministry with regards to solving issues related to relevant sectors. It is concluded that SIRL B&H will identify problems from the field related to employment, social politics, pensions and health, to be systematically solved.

Meeting with representatives of Sarajevo development agency SERDA: The project implemented by SIRL B&H was presented to representatives of SERDA at this meeting and discussed about possible joined activities. SERDA fully supports the project and it has been agreed to exchange more actively information about activities implemented by those two organizations in order to contribute to employment problems and opening of new working places through projects financed by SERDA and implemented in local communities and with employers.



Picture 23.

Meeting in Federal Institute PIO/MIO. Director's assistant participated this meeting. The meeting objective was to discuss about application of law regulations in pension insurance sector in FB&H. We discussed about a draft of the Strategy on reform of pension system in FB&H proposing introduction of three degrees of insurances. Mr. Garib pointed out necessity of introduction new pension and invalid insurances, especially since there are 10.000 new pensioners in average (in total around 330 000) and existing insurance system will not be able to hold for some longer. Next to the existing reform it is planned to create pension system that would be able to respond properly on our social-economic settlement and offer solutions providing brighter future to future pensioners. Next to the above mentioned Mr. Garib talked about plans of insurance companies and establishment of consortiums of insurance companies that would invest in public activities in future, and beneficiaries of insurance would be able to profit (as additional and voluntary insurance). We also discussed issues about introduction of social pensions and agreed it is necessary to finalise reform of pension system and social - health security on the level of entities and the State. In case state would participate financially in such a Fund it would have been a first step in introduction of State pension. It is concluded that SIRL B&H would fully contribute reform of existing pension system that would lead toward introduction of State pensions and through campaign promote new insurances instruments that would systematically solve problems of poverty in B&H. (Picture 23.)

Meeting at the Ministry of agriculture, water management and forestry of RS. The objective of this meeting was to present measures of RS Government about issues of socially non developed areas and rural development. According received information from Mr. Kovacevic, Republic of Srpska planned to allocate 82.000.000 KM during this year for agricultural initiatives out of which 50% for production. Present activities in agricultural sector are concentrated on registration processes of

30.000 farms (one of the preconditions for receive of subventions is having farm registered). In rural development activities will be spent about 10.000.000 (for infrastructure, roads, electrification).

Document on cooperation of both ministries (entity) and Brcko District has been signed in the framework of Strategy for development of agriculture and rural development. This ministry supports activities of the Union and requests to be actively involved in future period in a campaign that would inform inhabitants and wider local community. The Union will follow the activities of this ministry and the activities of its departments and will inform citizens about subventions on the field through its associations' members.





Picture 25

Meeting of SIRL B&H representatives with vice-president of Federation of B&H Mr. Mirsad Kebo. On this occasion we informed Mr. Kebo about our planned activities and economical support to returnees, with focus to Federation B&H. Civil monitoring issues were discussed that were also subject of Memorandum of Cooperation signed with Ministry for human rights and refugees during time when Mr. Kebo was Minister at this ministry and that is now in application process through implementation of project: "Monitoring of sustainable return in B&H". Significance and necessity of this project should be recognized by authorities. Conclusion was to intensify role of local communities in future and to support them financially in order to fully take over responsibilities in sustainable return process and reintegration of returnees. SIRL B&H representatives asked vice-president of Federation B&H Mr. Kebo to insure recognition of local non-governmental organizations (associations of returnees, displaced persons) role by local authorities that would certainly become (more then appropriate) partners.

(Picture 24. and 25.)



Picture 26.

Meeting with Trade Union of RS. Meeting was organized with President of Trade Union of RS and professional associate of this union. They presented to us activities started by the trade union of RS in order to improve conditions for employed and to solve problems of unemployment in RS. Some of the activities are: STOP moonlighting, Care programme 25.000.000 KM- payments of contributions for companies under bankruptcy after which workers could have right for pension or rights in employment bureau, changes of law regulations about procurement of registered service until 3 years. Representatives of SIRL B&H presented activities of the Union in the framework of the project and Trade Union of RS fully supported objectives of the project. (Picture 26.)



Picture 27.

Picture 28.

Meeting with Agricultural institute. Director of the institute with his associates presented this meeting. After present participants were informed about the importance and significance of the project implemented by the Union, possibilities of joined actions were disused. Agricultural institute fully supported the project and it has been agreed to create more active cooperation in future period as well as exchange of information from the field. The institute is ready to support project in education and professional assistance in agriculture, livestock growing, medical herbs (exploitation and growing), etc. (Picture 27. and 28.)

Meeting with Ministry of Physical Planning and environment of Federation B&H- Minister, chief of cabinet and assistants of minister were present at this meeting. Target of this meeting was monitoring of application of law regulations in physical planning and environmental issues in FB&H. Representatives of the ministry informed us about activities and measures taken by this ministry about issues of physical planning as a document of development of FB&H (rural development and socially under developed areas – single data base with all statistical information from Cantonal ministries about population density, infrastructure, schools, education, health, enterprise activities, etc.). Data collected in this single data base will support implementation of subventions and approach to EU funds. SIRL's project is presented to all participants and the ministry fully supported implementation of the project.



Picture 29

Picture 30.

Congress of World Union of Diaspora: Union of association of refugees, displaced persons and returnees in B&H had an opportunity to present the project "Monitoring of sustainable return in B&H" to Congress of World Union of Diaspora as well as to present the project objectives. Full support to the project implementation was provided at this occasion. (Picture 29. and 30.)

We visited **Japanese Embassy** and presented the project with request for financially support and contribution to existing five Regional Union centres. Our proposal is still under consideration and we are expecting answers in future period.

At the occasion of Conference organized by European Union, "Charles Kendal & Partners LTD" and "EURASYLUM" we presented the project "Monitoring of sustainable return in B&H". Participants and presenters at this conference were: Ministry for displaced persons and refugees of FB&H, Ministry for refugees and displaced persons of RS, Sector for refugees, displaced persons

	and housing policy of Brcko District, Ministry of labour, social politics and refugees of ZE-DO Canton,
	, UNHCR, UNDP SUTRA, Hilfswerk Austria, Mercy Corps and selected municipalities.
Medias	 Radio «Free Europe» (broadcast guest) RTRS (feature) Radio «Hercegbosna» (broadcast guest) Printed media (Glas Srpske) Radio Tuzla, TV Tuzla, TV Liberty, TV Liberty, TV Vogošća, Oslobođenje, Dnevni avaz, TV KISS, TV FBiH, Radio FBiH, BHT1, FENA, TV SA TV KISS, NV KISS, NV SA TV KISS, Voice of America
	 2 workshops convened – monitors educations "Project monitoring" "Indicators in monitoring context". 3 meetings of Commission for refugees and displaced persons of B&H Prepared and distributed material to all Commission members with included information from 10 monitors from Regions: North-west and Posavina– monitors: Uros Makic (Bihac, B.Luka, Prijedor, Livno, B.Grahovo Glamoc, Drvar, B.Petrovac, S.Most and Kljuc) and Mirjana Simunovic (Doboj, Derventa Modrica, Odzak, Samac and B.Brod), North-east – monitors: Hasan Grebic and Elma Becar (Milici, Vlasenica, Bratunac Srebrenica, Zvornik, Kalesija and Bljeljina), South- monitors: Mirjana Guska (Konjic, Jablanica, Prozor, Ravno, Trebinje, Neum and Ljubinje) and Gojko Pantic (Mostar, Nevesinje, Gacko, Bileca, Stolac and Čapljina) South-east Bosnia – monitors: Himzo Bajrovic (Cajnice, Gorazde, Istocno Gorazde Rogatica, Rudo, Visegrad and Ustikolina) and Jela Nogo (Han Pijesak, Sokolac, Pale Istocno Novo Sarajevo, Trnovo, Foca and Kalinovik) TK, Brcko District – monitor: Zijad Nuhanovic and SBK- monitor: Viildana Ganija (Kresevo Busovaca, Fojnica, Vitez, Novi Travnik and Travnik)
Resume	Dusovaca, rojnica, vitez, novi rravnik and rravnik)